

## BEECHWOOD HOSTS OPEN HOUSE FOR RESIDENTS

When CMHA's Development and Construction Team begins a Rental Assistance Demonstration (RAD) project, hosting an open house for residents becomes a top priority once the first few floors are completed.

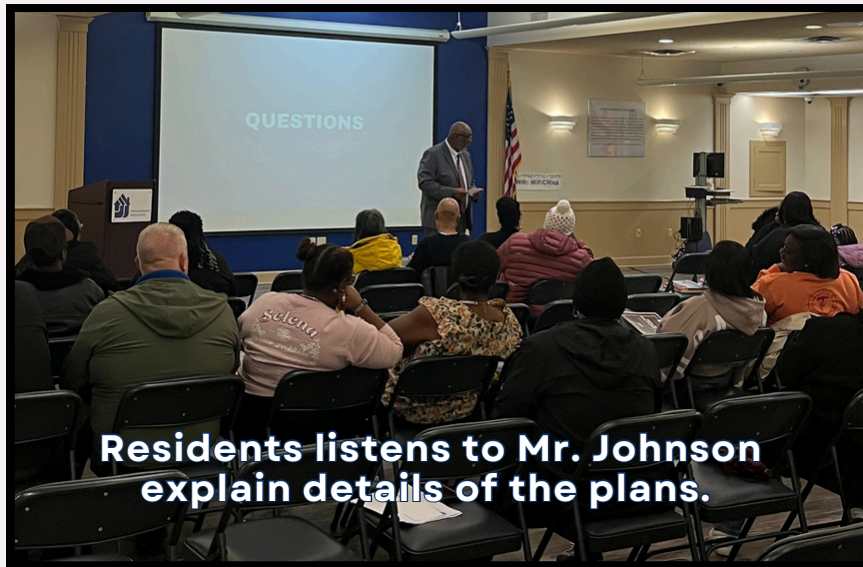
It's important for residents—who have the right to return to newly renovated units—to see the upgrades firsthand and feel the excitement of moving into a refreshed, modernized home.

At Beechwood, residents were especially enthusiastic about the new flooring, new bathrooms, and updated kitchens, including brand-new appliances arriving just in time for the holiday season.

Those living on lower floors are eagerly anticipating their turn to move into their upgraded units as construction progresses.



# SALE OF LAUREL II AND LAUREL IV ANNOUNCED TO CITY WEST RESIDENTS



**Residents listen to Mr. Johnson explain details of the plans.**

City West is one of Cincinnati's most unique and diverse communities. Over the last year, Cincinnati Metropolitan Housing Authority has been working diligently to create a sustainable path for the community. City West has 686 units of mixed-income housing, with 366 of those units as public housing.

Just last week, CMHA and the City of Cincinnati met with residents of City West to roll out a plan for the community that includes the rehabilitation of units and the disposition of some units. As part of the building renovations, CMHA is working toward repositioning or preserving 581 units. CMHA will renovate 62 units located on Linn Street and known as Linn Street Exchange. In addition, CMHA is partnering with the Gorman Company to renovate 519 units in City West.

As we move in the direction of preserving affordable units located in City West, we had to make a difficult decision to sell 105 of the 686 units.

This decision was not an easy one, but necessary to generate the necessary capital to satisfy the current debt on the property. CMHA's goal would be to reinvest funds following the debt into the CMHA portfolio including City West.



**Mr. Johnson discussing sale plans and RAD plans with print journalists in Cincinnati**



**Residents receive information from Mr. Johnson regarding repositioning plans for City West at a resident meeting on Friday, November 21.**

In partnership with the City of Cincinnati, “we both want families who live in City West to stay in the West End,” stated CMHA CEO Gregory Johnson, MS, PHM, EDEP. Any relocation of families that needs to occur, the City and CMHA are partnering to provide residents with the dignity, respect, and opportunity to remain in the West End. The City is committing additional funds to assist with any relocation needs.

Mr. Johnson reiterated, “The end result is that they're (residents) going to be living in better living conditions.” CMHA will continue to share updates as the project progresses.



**Mr. Johnson holding a media briefing with TV Broadcasters to announce plans reposition City West**

# HOT ON THE MARKET!



When CMHA began construction on the “Anderson 15,” Rosetree Lane was the unit where we held our Renovation Kickoff event! Now, almost a year later, the renovations are completed, and a new tenant has signed her lease to move in!

CMHA’s construction team replaced the flooring, replaced the driveway, upgraded the kitchen and all the appliances, as well as the bathroom, bedrooms, and backyard.

The new resident is thrilled to move-in to the renovated house. The unit is in a prime location of Anderson Township, where the local school bus pickup is right outside the front door, making it easier for the family to ensure their child has transportation to and from school.

CMHA is excited to announce the completion of this unit and to continue on schedule to renovate the remaining 14 units!



**The kitchen and living room following renovation**

# HCV TO HELP TENANTS AND LANDLORDS TRANSITION ONLINE

**Join the next ASK THE EXPERT**

Presented by the Housing Choice Voucher Program

**No Paper Submissions**

Do you still have questions about the CMHA online submissions? RTAs, HAP Contracts and Lease forms are via the portal. To help you better navigate the processes, HCV will hold info sessions in-person and \*online from 5:30pm to 6:30pm on the following days:

- **October 29, 2025 (online)**
- **November 12, 2025**
- **December 17, 2025 (online)**
- **January 28, 2026**

\*online sessions will be held via Teams and the link will be sent to registrants

**Registration is requested!**  
Visit [www.cintimha.com/calendar](http://www.cintimha.com/calendar) to sign up or call (513) 977-5800

**Attention Voucher Holders!!!**

**CMHA U**

Do you still have questions about the changes Cincinnati Metropolitan Housing Authority recently implemented? Voucher issuance, intakes, briefings and Request for Tenancy Approvals (RFTA) are all now online. CMHA is offering more informational sessions for you. The sessions will be held at the HCV Administrative Office and virtually. Please consider joining us on one of the following Wednesdays from 5:30pm to 6:30pm:

- **November 19, 2025 (online)**
- **December 10, 2025 (in-person)**
- **January 14, 2026 (online)**

**ONLINE SUBMISSIONS**

- Vouchers
- Intake
- Briefings
- RTAs

**Registration is requested!**  
Visit [www.cintimha.com/calendar](http://www.cintimha.com/calendar) to sign up or call (513) 977-5800

**Free!**

Attention Property Owners & Managers!

Preview Online Submissions:

- RTA
- HAP Contracts
- Resident Leases

The HCV Team is hosting events for tenants and landlords to assist with navigating the new online portal system.

The CMHA U on December 10, tailored to tenants, will discuss voucher issuance, intakes, briefings, and requests for tenancy approvals (RFTA), which are all online.

Ask the Expert, scheduled for December 17, an event tailored to our Landlords, will discuss online processes like RTAs, HAP contracts, and accessing lease forms via the portal.

If you know anyone who may benefit from these information sessions, let them know the events will be in person and online!



MEALS on WHEELS  
SOUTHWEST OH & NORTHERN KY

# LOGAN COMMONS

## *Holiday Open House*

DECEMBER **4** 1 TO 3 P.M.

*You're invited!*

Come and celebrate the OTR Senior Center and Logan Commons becoming one vibrant community. Join us for holiday treats and festivities!



RSVP Here



**CMHA IS PARTNERING WITH MEALS ON WHEELS FOR A GRAND OPENING OF THEIR NEWEST FACILITY AT LOGAN COMMONS!**

**JOIN US TO WELCOME THE SENIORS INTO THE NEWLY RENOVATED SPACE ON DECEMBER 4<sup>TH</sup> FROM 1-3PM**

**CMHA will be closed on December 24 and 25 for Christmas**



CMHA will be

# CLOSED

December 24th and 25th  
& January 1st

We apologize for any inconvenience this may cause

Happy Holidays!



# WAYS TO PAY RENT TO CMHA



## How Do I Pay My Rent to CMHA?

CMHA can no longer process mailed payments (checks or money orders) to the PO Box. See other options below.

- 1 ACH** **FREE**  
A checking or savings account is required! The payment is automatically deducted from a checking or savings account. Enrollment can be set up in Rent Café or a form from CMHA Finance or Property Managers. You **MUST** take the form to your bank for the account information.
- 2 CMHA website with US Bank** **FREE**  
Go to CMHA's website: [cintimha.com](http://cintimha.com) and click on the **Pay Rent** button. Click on **Make Online Payment**. This will take you to CMHA online payment with US Bank. Enter account number, removing the letter (b,t,d,f) and adding two zeros in front - example t0151308 to 00051308. Enter the last 4 digits of your social security number and click log-in.
- 3 Rent Café Payments - YOU MUST REGISTER**  
Once you register for Rent Café, you will be able to click on the Pay My Rent tab to enter your credit or debit card number to quickly and easily pay your rent. There is a **2.95% convenience fee on each payment**. You will receive a confirmation number, and it will show in your RC account.
- 4 Pay Near Me - Kroger, Walmart, etc**  
You may pay your rent at a designated location near you, Walmart, CVS, 7 Eleven, and Kroger locations offer the ability to make a payment with cash. **You must log into Rent Café and get a mobile barcode, which will be the same one you will use every time you pay this way.** Show the barcode to the cashier. **A \$4.99 convenience fee will be added to your payment.**

[cintimha.com](http://cintimha.com)

513-977-5947

CMHA transitioned to **Rent Café** several months ago to accept rent payments, process documents, and create work orders. All residents should be setting up accounts or working with property management to assist in this process. The deadline for creating your account is **December 31, 2025**.

There are several ways that residents can pay rent through the Rent Café platform, including ACH payments, where residents can provide their bank account information (checking) to have automatic payments deducted every month. Debit and Credit Card payments are also available through Rent Café.

The last available payment option is a “WIP” or walk-in payment for those looking to submit a physical check or money order to local locations (Kroger, Walgreens, Walmart, etc.). The process includes the resident using their assigned barcode, available on their Rent Café account, to scan and process their rent payment.

## ASSET MANAGEMENT ENCOURAGES RESIDENTS TO PARTICIPATE IN RENT CREDIT PROGRAM!

Asset Management began a Rent Credit Program to assist residents who want to do work around their properties to assist in their rental obligations.

The residents will apply for the program with their property managers and agree on a wage. The income is then credited to the resident's account monthly. Residents cannot earn more than the monthly rent they owe.

Some jobs that residents can choose are:

- Grounds clean-up
- Beautification and Landscaping
- Janitorial

## Rent Credit for Work

CMHA is offering opportunities to CMHA residents to work for rental credits.

**How it works:** The resident works so many hours based on an agreed wage, and the income is credited to the resident's account monthly. The maximum amount earned can not be greater than the amount of rent paid per month.

Available positions now:  
Grounds pick up  
Beautification/Landscaping  
Janitorial

Responsibilities will vary by site. For any questions, reach out to your Property Manager

**MUST be in good standing**

Scan the QR Code if interested!



# Take a listen to our episodes on our podcast, *Housing Matters with CMHA*:



Cincinnati Metropolitan Housing Authority

## Rent Café is Here!

You can get your personal Tenant Code from your Property Manager, if you are not signed up already!

**What does this mean for you?**

- A simpler way to pay your rent
- Faster ways in uploading documents for recertification
- An all-in-one system that allows you to see work orders placed, documentation required, and rent statements with CMHA

## All Residents Required to Sign Up for Rent Cafe

CMHA Asset Management/Public Housing is moving to Rent Cafe to better assist residents in paying rent, uploading documents for recertification, placing work orders, and much more.



**SCAN HERE TO VISIT THE CMHA RENT CAFE WEBSITE**

# CMHA IS ENFORCING THE NO SMOKING POLICY



## Cincinnati Metropolitan Housing Authority Smoking Policy



- CMHA's policy on smoking states that residents must smoke outdoors in designated areas ONLY.
- Per your lease agreement and HUD's rule all public housing buildings are smoke-free.
- Violating this rule could result in eviction.

CMHA and Touchstone Management Services Property Management is heavily enforcing the 'No Smoking Policy' instituted by HUD.

Due to Federal Regulations, there is a zero tolerance policy for smoking in the unit or away from the designated smoking areas in our communities. Please advise all residents that the 'No Smoking Policy' is a condition of their lease agreement and will result in a lease violation and potentially eviction.



## IMPORTANT NOTICE: NON-PAYMENT OF RENT MAY CAUSE EVICTION

CMHA strongly encourages residents who are behind on their rent to contact their property managers. Residents are being notified with 30-day notices and 3-day notices of eviction for non-payment of rent. CMHA is willing to work with you to agree on terms for a repayment agreement. There are ways that residents can avoid eviction.

1. Residents: if you lose your job or source of income, your rent can be decreased. You **MUST** see your Property Manager.
2. Residents: CMHA is willing to work with you on repayment agreements, but you **MUST** meet with your Property Manager.
3. Residents may voluntarily move out of the unit to avoid eviction on their records.
4. Other assistance resources are available and can be found directly on our website at <https://cintimha.com/resources-for-resident-services/>

# FOLLOW US ON SOCIAL MEDIA

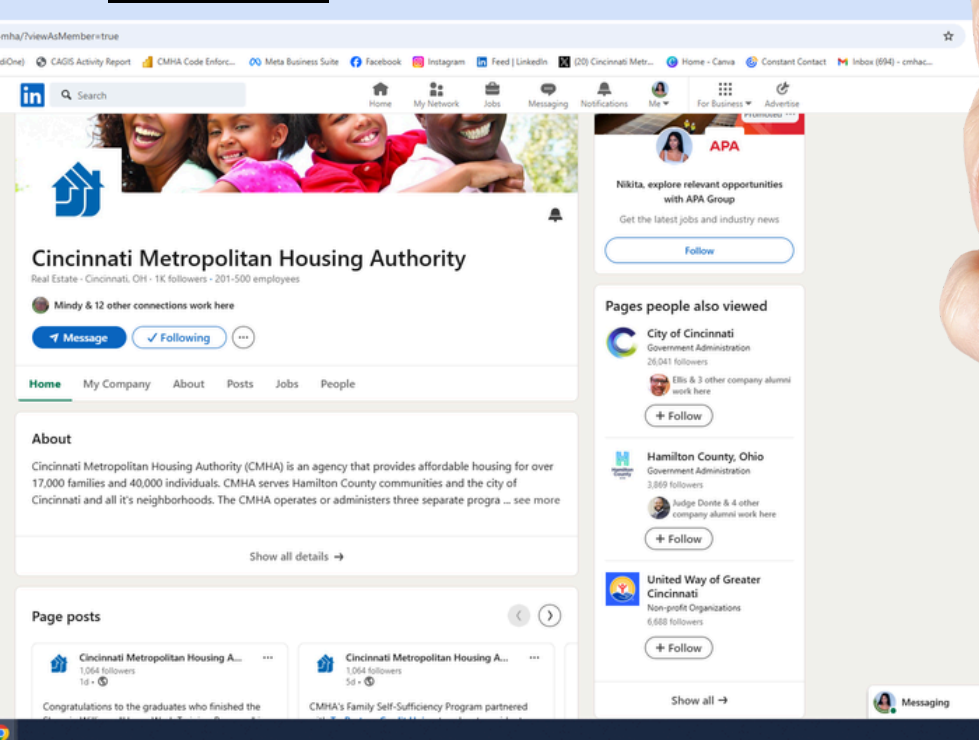
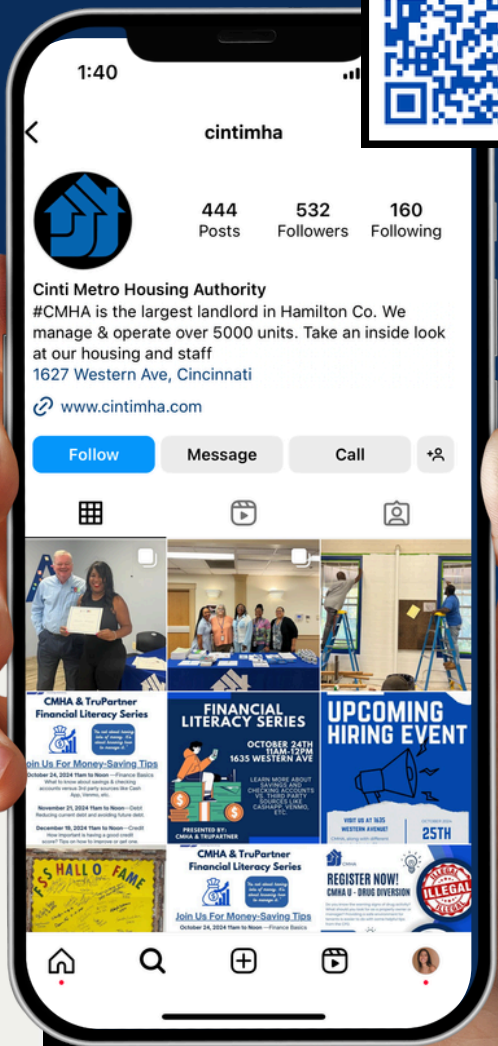


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